

Meeting Summary

United Community Transit Coalition Thursday, February 16, 2023, @ 2:00 PM

In-Person meeting

Meeting Duration: 90 minutes

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Crystal Noles, *Butler County (Chair)*Raven Alexander, *Wichita Transit*Ashley Bryers, *WAMPO*Justin Constantino, *Andover*Nick Flanders, *WAMPO*

Jenny Foster-Farquhar, *Derby*Dora Gallo, *WAMPO*Alicia Hunter, *WAMPO*Karen Kaufman, *Harvey County*Lona Kelly, *Harvey County*

Kristen McDaniel, *Haysville*Kaylie Mistretta, *Mulvane*Mike Spadafore, *Jayhawk Area Agency on Aging*Emily Thon, *WAMPO*

1. Welcome

A. Who, Agency, Why Transit

Ashley Bryers, WAMPO, opened the meeting and welcomed all everyone to the UCTC meeting at 9:30 AM. UCTC members introduced themselves, the agencies they work for, and why they personally/professionally support transit.

Ms. Bryers went over the background of how the coalition was formed. The goal of this coalition is to answer the question of how to make transit more accessible to all in the region.

2. Goals, Motivation, & Team Operating Agreement

A. Focusing Statement and Sign the Goals and Motivation Statement

Ms. Bryers led the Coalition Members in reviewing the coalition goals and identifying their own motivations for participating. These statements will be read at each meeting to review and set the intentions for the meeting.

B. Signing of the Team Operating Agreement

Ms. Bryers also led the coalition members in signing a team operating agreement stating that they are committed to being an active participant in the UCTC and to the goal of regional collaboration.

3. Coalition Roles & Duties

A. Full Coalition and Steering Committee

Ms. Bryers announced that within the UCTC, there are two identified positions: Coalition Member and Steering Committee Member. Each member agreed to take on the roles of their identified position.

4. Tasks

A. Request for UCTC Logo design

Ms. Bryers announced that a logo design contest will be advertised for the creation of a UCTC logo. The coalition discussed potential logo contestants could be local college students, transit riders, and/or high schoolers.

The coalition stated that a poster for the design request would need to be pushed to the public as soon as possible. WAMPO staff will create the poster advertising the UCTC logo design contest.

The discussion included that prizes for the logo contest winner could include a gift card, free transit rides, etc. These will be discussed with Jessica Warren, Mobility Manager, at a later date.

B. Presentation of Future Tasks

Ms. Bryers asked the coalition members - to create a profile of key decision-makers in their community. To include any information they have on how each person makes decisions - what motivations factor into their decision making process? - before the May 18th meeting.

C. Presentation of Ridership numbers from each transit agency

Alicia Hunter presented the numbers from each Transit Agency.

5. Small group activity

A. Discussion: What do you need to fully tell the story, beyond the numbers?

Lona Kelly, Harvey County, lead the UCTC members in a discussion that they are experts in their own communities, to gather in small groups to discuss how to best tell the story of transit in their community to answer how we as a group best access that information in order to tell a story that is rich, informative, and motivating?

1. What do you need to fully tell the story of the impact of transit on your community beyond the numbers?

Personal Stories	Family Impact	Letters of Support	Videos
		from riders	
Time to do it	Internet/Soc Media	Newspapers	Events/Editorials
Economic Impact	Small Businesses	Funding Sources	Strong Partners/
			Collaborations
In-person Education	Phys/Mental State	Population	Willing Participants
	Support		
Local Comm Resources	Visual	Personal Story	Specific Locations

Demographic of Riders	Different Life Stages	\$1 for \$4 back when	Letters of Support
		spent on transit	
Videos	Visual to Accompany	Personal	Specific Location
	Numbers		
Breakdown of life			
stages – Seniors down			
to kids			

2. What have you used before? What worked and what didn't? If you had unlimited resources, what would be your dream method to tell that story of transits impact?

Yes. Didn't =	Video/Visuals	Wrap the Bus	Commercials
Newsletters not always			
CCTV in medical Ctrs.	Radio Spots	Social Media has	Website for
		worked	Children/caretakers
			sake
Social Media to reach			
all ages			

3. How should you go about gathering this information?

Word of Mouth	Facebook	Public Access	Utility Bills
Postcards/Mailings	Going to the most	Utility bills	Mayors interviewed for
	popular locations		project
Community Service	Gathering Data		

4. What storytellers would you use?

Someone Utilizing for	Financial Impact	Stigma of service is only for
Employment		elderly and disabled

Coalition members discussed ideas of using the outside of vehicle as advertising places (bus stops, signposts, community boards, etc.) to showcase that their transit services, including the demand-response services, are not just for getting to medical appointments, but also for grocery shopping, beauty appointments, getting to leisure activities, etc. Another idea was to have brochures and easy-to-read information provided to those who could use transit services.

B. Kansas Rural Transit: Connecting Everyone to Everywhere Video

To watch the video that was shown during the meeting please go to: https://youtu.be/a-KWR6W-CDE .

6. Adjournment

Crystal Noles adjourned the meeting at 3:30 PM.

The next meeting will be on May 18th, at 2:00 PM

